2 3	Robert F. Brennan, Esq. [S.B. #132449] LAW OFFICES OF ROBERT F. BRE 3150 Montrose Ave. La Crescenta, Ca. 91214	1 27 12
4	[818] 249-5291 FAX [818] 249-4329 Email: rbrennan@brennanlaw.com	SEP 18
5	Attorney for: Plaintiff Neil Henry Edward	de PH
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9	UNITED STATES	DISTRICT COURT
10	CENTRAL DISTRIC	CT OF CALIFORNIA
11		19_0001.771
12	NEIL HENRY EDWARDS, an Individual;	2-08043TG
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4	Plaintiff,	COMPLAINT FOR DAMAGES:
15	vs.	()
6	TRANS UNION LLC, is business entity, form unknown; and DOES 1-10, Inclusive,	1. PAIR CREDIT REPORTING ACT.
18	Defendants.)) JURY TRIAL DEMANDED.
9	}	
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21		
22	Plaintiff alleges:	
23		RDS ("Plaintiff") is a resident of County
24	of Los Angeles, State of California.	(, ,,
25		C ("TRANSUNION"), is a business
26	entity, forms unknown, doing business in	
7	which receive negative credit information	
28	The state of the s	
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publish such information in credit reports available to its subscribers.

Collectively, these defendants will be referred to as "credit bureau defendants" or "credit agency defendants".

- 3. Defendants DOES 1-10 are individuals and business entities, form unknown, doing business in the State of California as credit reporting agencies, debt collection agencies, creditors or other persons or entities which engage in credit reporting and/or debt collection. DOES 1-10, Inclusive, includes individuals or business entities doing business in the State of California as credit reporting agencies, debt collectors and/or creditors who have refused to delete accounts of plaintiff that were procured through identity theft, mixed file or other manner of recording an inaccurate credit account, even after plaintiff has notified them of the false or inaccurate derogatory, and also who have reported such accounts as derogatory credit references to credit reporting agencies.
- 4. Plaintiff does not know the true names and capacities, whether corporate, partnership, associate, individual or otherwise of Defendants sued herein as Does 1 through 10, inclusive, under the provisions of Section 474 of the California Code of Civil Procedure. Plaintiff is informed and believes and on that basis alleges that Defendants Does 1 through 10, inclusive, are in some manner responsible for the acts, occurrences and transactions as officers, directors or managing agents of Defendants or as its agents, servants, employees and/or joint venturers and as set forth in this complaint, and that each of them are legally liable to Plaintiff, as set forth below and herein:
- a) Said Officers, directors or managing agents of Defendants personally acted willfully with respect to the matters alleged in this complaint;
- b) Said officers, directors or managing agents of Defendants personally authorized, approved of, adopted and/or ratified the acts alleged herein or the agents, servants, employees and/or joint venturers of Defendants did so act;

- c) Said officers, directors or managing agents of Defendants personally participated in the acts alleged herein of Defendants;
- d) Said Officers, directors or managing agents of Defendants personally had close supervision of their agents, servants, employees and/or joint venturers of Defendants;
- e) Said Officers, directors or managing agents of Defendants personally were familiar with the facts regarding the matters alleged herein;
- f) Said Officers, directors or managing agents of Defendants personally failed to investigate the circumstances appertaining to the acts alleged herein. They also failed and refused to repudiate the herein alleged actions and failed to redress the harm done to Plaintiffs. Further, said Officers, directors, or managing agents of Defendants failed and refused to punish or discharge the said agents, servants, employees and/or joint venturers of Defendants, even after learning of the acts of the agents, servants, employees and/or joint venturers of Defendants. Plaintiffs will seek leave to amend this complaint to set forth the true names and capacities of said fictitiously named Defendants as enumerated above, together with appropriate charging allegations, when learned.
- 5. Plaintiff is informed and believes, and thereon allege that at all relevant times herein each Defendant, whether actually or fictitiously named, was the principal, joint venturer, agent, servant or employee of each other Defendant, and in acting as such within the course, scope and authority of such relationship, took some part in the acts and omissions hereinafter set forth, by reason of which each Defendant is liable to Plaintiff for the relief prayed for in this complaint, and any future amended complaint. Further, Plaintiff alleges that each act alleged herein, whether by a named Defendants or fictitiously named Defendants or otherwise, was expressly authorized or ratified, as these terms are used in California Civil

or fictitiously named.

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Code Section 3294(b), by each and every other Defendant herein, whether named

FIRST CAUSE OF ACTION

[VIOLATION OF THE FAIR CREDIT REPORTING ACT AGAINST ALL DEFENDANTS

- 6. Plaintiff re-alleges and incorporates all preceding paragraphs as though set forth in full in this cause of action.
- 7. Plaintiff is a consumer as this term is defined by 15 U.S.C. Sec. 1681a(c) of the Fair Credit Reporting Act. TRANSUNION is a credit bureau defendant who is "consumer reporting agencies" as that term is defined in 15 U.S.C. Section 1681a (f).
- 8. On or about December 2011, Plaintiff discovered that TRANSUNION was reporting a State Tax Lien from Baltimore Maryland on his personal credit profile. Plaintiff has never lived in the state of Maryland. Plaintiff has disputed this tax lien several times to no avail.
- 9. On or about January 14, 2012, Plaintiff sent a certified letter to TRANSUNION disputing the Baltimore Maryland State Tax Lien erroneously appearing on his credit profile.
- 10. On or about January 30, 2012, Plaintiff sent a certified letter to TRANSUNION disputing the Baltimore Maryland State Tax Lien erroneously appearing on his credit profile.
- 11. On or about February 14, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax Lien and no change would be made.
- 12. On or about April 24, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax

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Lien and no change would be made.

- 13. On or about April 30, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax Lien and no change would be made. Furthermore, TRANSUNION stated that they now considered Plaintiff's dispute frivolous and they would not re-investigate the matter further.
- 14. On or about May 15, 2012, Plaintiff sent a dispute letter to Baltimore County Courts, 401 Bosley Avenue, Towson, MD 21204 to dispute the State Tax Lien appearing on his credit report in the amount of \$1,819.00.
- 15. On or about May 25, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax Lien and no change would be made. Furthermore, TRANSUNION stated that they considered Plaintiff's dispute frivolous and they would not re-investigate the matter further.
- 16. On or about May 25, 2012, Plaintiff sent a letter to TRANSUNION disputing the Baltimore Maryland State Tax Lien erroneously appearing on his credit profile.
- 17. On or about May 30, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax Lien and no change would be made. This letter also stated that they had previously verified the Baltimore Maryland State Tax Lien as accurate and therefore considered his dispute frivolous.
- 18. On or about June 22, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax Lien and no change would be made.
- 19. On or about July 27, 2012, Plaintiff received a response from TRANSUNION stating that they had verified the Baltimore Maryland State Tax

Lien and no change would be made.

- 20. On or about September 10, 2012, Plaintiff received a response from TRANSUNION stating that their investigation into the mixed file was complete. The result was that the Baltimore Maryland State Tax Lien was verified and no change would be made.
- 21. Defendant, TRANSUNION has refused, despite Plaintiff's phone calls and letters to acknowledge that he is not responsible for the Baltimore Maryland State Tax Lien account.
- 22. Plaintiff sent correspondence to TRANSUNION asking that they reinvestigate his account cease any negative credit reporting and remove the Baltimore Maryland State Tax Lien account from his credit profile.
- 23. Plaintiff complied with all requests of each of the Defendants to provide information in order to have the erroneous marks removed from his credit reports. Despite the insistence of Plaintiff, the Defendants, and each of them, failed to correct the errors and failed to undertake sufficient investigations upon being notified of the errors.
- 24. Within the past several years, Defendants, and each of them, willfully violated the provisions of the Fair Credit Reporting Act in *at least* the following respects:
- a. By willfully and negligently failing, in the preparation of the consumer report concerning Plaintiff, to follow reasonable procedures to assure maximum possible accuracy of the information in the report;
- b. By willfully and negligently failing to correct, after receiving ample notice, information about the Plaintiff which defendants knew, or should have known, was incomplete and/or inaccurate;
- c. By willfully and negligently failing to correct and/or delete the incomplete and inaccurate information in Plaintiff's file after conducting an

investigation;

- d. By willfully and negligently failing to conduct an adequate investigation of Plaintiff's complaints, and by willfully and negligently failing to implement corrective actions once the outcome of such investigations were known, or should have been known, to the defendants; and,
- 25. As a proximate result of the actions of the Defendants, and each of them, Plaintiff has been damaged in an amount which will be proven at time of trial. As provided under the cited law, Plaintiff is entitled to actual damages, pain and suffering, punitive damages, penalties, costs and attorney fees.
- 26. Plaintiff alleges that defendants, and each of them, have willfully violated FCRA with respect to Plaintiff and towards others similarly situated. Specifically, defendants deliberately have inefficient procedures for correcting their credit files, because they know that a certain number of consumers will either be intimidated or too frustrated to continuously fight back against the constant onslaught of collection activities for invalid debts. Defendants, and each of them, know that a certain number of consumers would rather pay than fight, even if the debt is not actually owed. These defendants know that their systems intimidate consumers so they'll pay debts even if not valid or not completely valid. These facts were not disclosed to the Plaintiff and are not disclosed to the borrowing public at large.

WHEREFORE, Plaintiff prays for judgment as follows:

- 1. For general and special damages according to proof at trial;
- 2. For statutory penalties for each separate statutory violation where allowed by statute;
- 3. For punitive damages against defendants according to proof at trial and using the applicable punitive damages standards from the involved statutes;

- 4. For attorney's fees where authorized by statute or law;
- 5. For costs of suit;
- 6. For such other relief as the court deems just and proper.

PLAINTIFF DEMANDS A JURY TRIAL

Attorneys for Plaintiff

COMPLAINT FOR DAMAGES

Case 2:12-cv-08043-GAF-MRW Document 1 Filed 09/18/12 Page 9 of 11 Page ID #:13 Robert F. Brennan SBN 132449 LAW OFFICES OF ROBERT F. BRENNAN AP.C. 3150 Montrose Ave. La Crescenta CA 91214 Tel: 818-249-5291 Fax: 818-249-4329 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA NEIL HENRY EDWARDS, an Individual; **CASE NUMBER** CV12-08043 TH PLAINTIFF(S) TRANS UNION LLC, is business entity, form unknown; and DOES 1-10, Inclusive, **SUMMONS** DEFENDANT(S). TO: DEFENDANT(S): ______ A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it), you must serve on the plaintiff an answer to the attached \(\mathbf{D} \) complaint \(\mathbf{D} \) amended complaint □ counterclaim □ cross-claim or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff's attorney, Robert F. Brennan, whose address is 3150 Montrose Ave. La Crescenta CA 91214 . If you fail to do so, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. Clerk, U.S. District Count SEP 1 8 2012 Dated: _____ the Court) [Use 60 days if the defendant is the United States or a United States agency, or is an officer or employee of the United States. Allowed 60 days by Rule 12(a)(3)]. SUMMONS CV-01A (12/07)

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I (a) PLAINTIFFS (Check be NEIL HENRY EDWA	x if you are representing yourself ARDS an Individual;	(1)	DEFENDANTS TRANS UNION LL 1-10, Inclusive,	C, is a busi	iness entity, forr	n unknown; and	DOES
(b) County of Residence of Fir Los Angeles County	st Listed Plaintiff (Except in U.S.	Plaintiff Cases):	County of Residence of Fi Los Angeles, Californ	rst Listed De nia	efendant (In U.S.	Plaintiff Cases On	ly):
yourself, provide same.) Robert F. Brennan, Es LAW OFFICES OF R 3150 Montrose Ave.	ddress and Telephone Number. If q. SBN 132449 OBERT F. BRENNAN AP.C. 14 Telephone 818-249-5291		Attorneys (If Known)				
II. BASIS OF JURISDICTIO	N (Place an X in one box only.)		SHIP OF PRINCIPAL PA X in one box for plaintiff an			s Only	-
☐ 1 U.S. Government Plaintiff	☑ 3 Federal Question (U.S. Government Not a Party	Citizen of This		TF DEF	Incorporated or I of Business in th	Principal Place (PTF DEF □4 □4
☐ 2 U.S. Government Defendar	nt □ 4 Diversity (Indicate Citiz of Parties in Rem III)	zenship Citizen of Ano	ther State	12 🗆 2	Incorporated and of Business in A	Principal Place (nother State	0 5 0 5
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IV. ORIGIN (Place an X in or	ie box only.)						
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V. REQUESTED IN COMPL	AINT: JURY DEMAND: 🕼	Yes No (Check 'Ye	s' only if demanded in com	plaint.)	•		
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VIII(a). IDENTICAL CASES:	: Has this action been previously f	filed and dismissed, rem	anded or closed? W No [∃ Yes			
If yes, list case number(s):							
FOR OFFICE USE ONLY:	Case Number:	2-08	044		·		

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

VIII(b). RELATED CASE						
f yes, list case number(s):						
Civil cases are deemed rela Check all boxes that apply)	☐ A. Arise from the san ☐ B. Call for determina ☐ C. For other reasons	ase and the present case: ne or closely related transactions, he tion of the same or substantially rel would entail substantial duplication patent, trademark or copyright, and	ated or similar questions o of labor if heard by differ	ent judges; or	c also is pres	eent:
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CIVIL COVER SHEET

CV-71 (07/05)

Page 2 of 2